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Dear Parents and Carers

School Uniform for September 2020

It may seem very strange to be talking about school uniform at the current time but I wanted to let you know about the most recent communication we have had with our school uniform suppliers.

Following the announcement of the extended lockdown, we're all coming to realise that life will be quite different for a while. We know that many of our parents and carers will be worried about the availability of school uniforms for September and wondering how they are going to be able to purchase uniforms, if the Covid-19 lockdown and Social Distancing regulations continue

As a result of forward ordering, back in October/November, the majority of uniforms are already in stock, or in transit, at this time. Our uniform supply team have been working on formulating a way in which to ensure a smooth and panic-free return to school concerning uniform.

In the first instance, we would ask that you go to the Seghal's website www.michaelseghal.co.uk to **purchase all uniforms this year**. They are making critical enhancements to their website, logistics and purchasing processes in order to provide for a rise in online ordering.

Secondly, (and this is absolutely crucial) it is **vital that you order uniforms much earlier** than in previous years to avoid any potential last minute shortages, as production and supply chains all over the world have been seriously impacted by the virus. Parents **may order now** in the knowledge that, should their child change sizes, there is no time limit for returns. They have also relaxed their refunds and exchanges policy to give parents peace of mind when they order; and sizing information is being improved.

Thirdly, **new year 7 (Y7 in September 2020) students are encouraged to order their uniforms online now as a matter of priority**. As soon as the lockdown is lifted, these will be the first orders to be fulfilled providing time for exchanges and certainty over availability.

Finally, they have requested that our school provide you with the **flyer attached** to this letter.

I hope that this puts your mind at rest about uniform and if you have any further questions please contact the uniform supplier. They are very helpful. We will be in touch with you in due course about our PE kit orders.

In the meantime, take care and stay safe.

Yours truly

Miss J Reay
Assistant Headteacher

1. Please order all school uniforms online this year.

Please note that our store is closed and school uniform evenings are suspended in line with Government guidance. School uniforms may only be ordered online via our website, this year, at www.michaelsehgal.co.uk. Orders will be dispatched as soon as we are able to re-open our warehouse, safely.

2. Order Now! Especially for New Starters' uniforms!

We predict a surge in demand online so we strongly advise all parents to order uniform as soon as possible and in particular, the uniforms for new year 7 students should be ordered right away! Please do not wait for July or August!

3. Stock availability

As a result of our forward planning, uniform stocks will be available in time for back to school, but if any sizes run out, they are likely to take longer to replenish as a result of ongoing supply chain disruption, so our advice is to get in early to avoid shortages.

4. Our customer support team is here to help!

Please contact our customer support team with any queries you may have. Sizing guides are available online and there are no time limits for exchanges. We also offer refunds on unworn items so you can purchase with confidence. You can Email us via sales@michaelsehgal.co.uk for further information and we will be happy to help you.

5. We will keep you informed!

At every stage, including ordering, processing and dispatch you will receive notifications from us to advise you of the status of your order. If items are to be personalised / unavailable, we will provide you with an estimated timescale.